COMMVAULT®
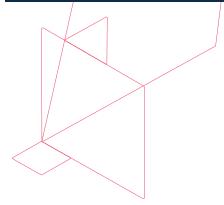
Health Assessment

Highlights

1   Address fundamental challenges created by changing data management requirements and rapidly-evolving technologies.

2   Quickly and efficiently identify areas for improvement within your Commvault backup, recovery, and archive environment.

3   Create well-defined remediation plans that improve the current environment and complement future business initiatives.

Offering Summary

Efficient backup, recovery, archive, and reporting operations are fundamental for maintaining a successful data management environment. Through acquisition, data growth, and normal infrastructure updates, a Commvault® software environment that was once functioning efficiently may require modifications to operate with greatest efficiency at desired service levels.

> Working closely with your backup, recovery, and archive teams, Commvault can help you develop a practical, modern vision for your IT environment.

Regular examination and validation of data management architectures and procedures, along with updated business and infrastructure requirements, are essential for smooth operations, mitigation risk, and optimizing your investment in Commvault software. Commvault consultants can provide a fresh, external perspective that helps you understand the practical impact of new data management requirements and the accommodation of rapidly evolving technologies.

> Commvault's Health Assessment offering helps clients develop systems remediation and optimization plans that balance their most important business and technology requirements.

Commvault's comprehensive, customer-centric approach for validating and providing measurable improvements to existing IT environments provides clients with assurance their unique business requirements have been considered throughout the duration of the engagement.

The Commvault team works closely with your IT and business leaders to discover and summarize the current state of your data management environment. Consultants conduct client interviews to better understand underlying challenges, identify future initiatives, and provide a comprehensive remediation plan with details for all solution areas, including backup, recovery, archive, disaster recovery, and reporting. Clients will participate in the following activities during an engagement:

Remediation Summary – Rank proposed action items by priority and risk, to establish distinct opportunities for improvement. This allows the client to make optimal use of their resources in a timely fashion.

Key Observations – Provide insight into each improvement area, including a clear explanation about the benefits and challenges of each recommendation, so clients can easily understand the basis for the recommended remediation.

Resolution Initiatives – Develop and rank projects by expected duration. This approach helps clients better plan for staffing, reconfiguration, architecture and system adjustments, and overall process improvement.

Prioritized Remediation Plan – Develop a ranked program of remediation activities including schedules and milestones. Individual activities are typically prioritized by benefit; risk to the environment; and estimated duration.

Remediation Roadmap – Provide a graphical overview of remediation plans according to program phase. This helps clients better plan for each remediation project and synchronize them with other activities.

Key service components and benefits

Component	Benefits
Standard Delivery Approach	Commvault consultants and the knowledge base supporting them leverage years of industry experience and thousands of unique backup, recovery, and archive customers. Their skill and expertise are incorporated into a facilitated workshop approach that dramatically reduces design time and accelerates implementation execution.
Data Management Optimization	The Health Assessment offering includes input and direction from the client's key stakeholders with responsibility for ensuring that critical backup, recovery, archive, and disaster recovery functionality is operating as intended, and who understand the impact of changes to the data management environment.
Prioritized Planning	Commvault® software specialists work closely with clients to build a prioritized list of strategic, tactical, and operational updates to the data management environment that, when implemented, will streamline the delivery process and improve time-to-value.
Business-Aligned Remediation	Key business functions and areas of risk are identified, along with respective needs for business resiliency. These requirements are the basis for a remediation plan that helps ensure that Commvault software and the updated data management environment delivers results that are in-line with the needs of the business.
Remediation Roadmap Outline	Mapping key areas of concern to specific project initiatives allows the client to staff properly and balance resources with the unique needs of specific remediation initiatives.
Advanced Commvault® Software Features	Commvault solution architects examine the business impact of applying untapped Commvault software functionality with the goals of improving service levels, streamlining operations, and reducing storage costs.

To learn more about Commvault's consulting and professional services, visit **commvault.com/services›**

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