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# Commvault Readiness Solution: Assess

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## OFFERING OVERVIEW

In a 2021 Sophos survey, 37% of respondents were hit by ransomware last year, and 54% that were hit said the cybercriminals were successful in encrypting their data.[1] To make matters worse, the average case duration was 20 days.[2] Minimizing such attacks' impact requires a comprehensive readiness plan to prepare for and respond to potential outages.

Being Recovery Ready means you have the confidence and ability to quickly recover any data across your environment, across physical servers, virtual machines, and various cloud platforms. You support multiple data-recovery tiers — extending into applications, endpoints, and more — to meet your workload Service Level Agreements (SLAs). From mitigation to disaster recovery, you want your data protected and available when needed. And you want the freedom to choose the infrastructure types that best fit your needs and budget.

Business continuity requires a plan. Preparing a readiness plan takes time, something that may be limited. With the increasing likelihood of an attack or disaster, you can't put it off until tomorrow. With the proper design, implementation, administration, and support of your data protection and management solution, Commvault Readiness Solutions can provide the resources and

expertise to prepare you for worst-case scenarios and accelerate your return to normal business operations. Disasters don't wait, and neither should you.

## KEY BENEFITS OF COMMVAULT READINESS SOLUTIONS

Commvault Readiness Solutions provide the resources and expertise to quickly accelerate returning to normal business operations through the proper design, implementation, administration, and support of your data protection and management solution.

Readiness Solutions consist of three key phases: Ready, Steady, and Respond. Each phase has a distinct focus in the Readiness cycle:

- **Ready** helps you align Commvault's technical capabilities with your recovery objectives.
- **Steady** assists you in monitoring and maintaining a state of recovery readiness.
- **Respond** returns you to normal business operations quickly in an outage or disaster.



Ready, steady, respond
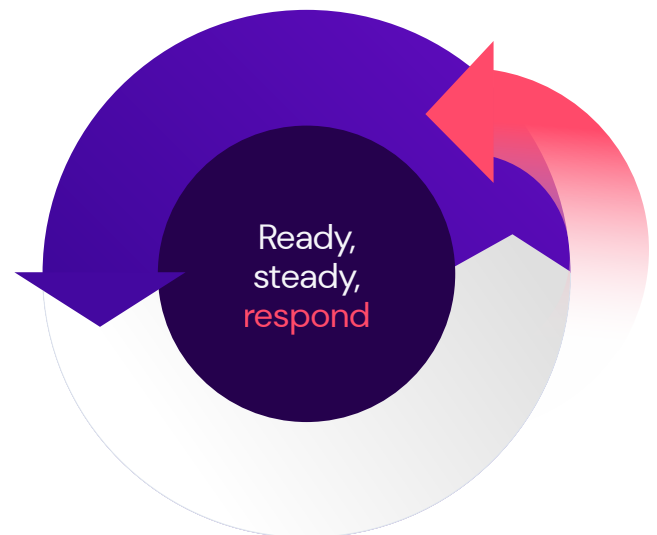
1  SOPHOS, The State of Ransomware 2021, April 2021.
2  Coveware, Law enforcement pressure forces ransomware groups to refine tactics in Q4 2021, Quarterly Report, February 3, 2022.

Within the three phases, Commvault has created six offerings. You have the flexibility to choose the offering that you need, allowing you to customize the support to complement your existing staff and expertise.

| Commvault Readiness Solutions | | |
|---|---|---|
| Ready | Steady | Respond |
| Assess | Review | Respond |
| Help you align your recovery solution to business objectives | Recurring engagements measure your readiness state | Provide access to the Commvault experts needed to expedite critical data recoveries |

| Implement | Manage |
|---|---|
| Implementation of Readiness Assess remediation and optimization plans | Comprehensive solution management |

## ASSESS SOLUTION

Reducing the possibility of data loss with a strategic recovery solution preserves you and your organization's reputations, provides enhanced customer experiences and helps to ensure business continuity. Ultimately, it all boils down to can you recover confidently?

Commvault empowers you to recover intelligently through holistic risk-mitigation and prevention strategies by making sure you are more than ready for any eventuality. The result is you can quickly recover data and applications from data-loss events — like ransomware — or anything else that could threaten your operations, systems, users, or customers.

Commvault's Readiness Assess offering is designed to help you understand potential threats and risks impacting your ability to "Be Ready." By understanding the current state of your recovery solution, Commvault's experts will help identify gaps in your solution and propose a path forward so that you are ready in the event of a ransomware attack or other disaster.

## KEY ACTIVITIES AND BENEFITS

| Activity | Description | Benefit |
|---|---|---|
| Environmental Assessment | Commvault experts review key information about your Commvault environment's health, the infrastructure, and ability to recover | • Helps ensure data is protected and the infrastructure is ready to sustain both ongoing protection and recovery activities<br>• Identifies features to maximize security |
| Operational Assessment | Review recovery requirements, processes, and Commvault's readiness feature set | • Identifies tools and processes to expedite recovery<br>• Identifies solution ability to support RTO/RPO of critical systems and applications |
| Knowledge Transfer | Advise customers on practices derived from actual recoveries, lessons learned, and readiness strategies | Customer benefits from real-world recovery experiences and Commvault best practices |

## ASSESS SERVICE DELIVERABLES

Commvault Readiness Solution - Assess: Assessing your organization's state of readiness

The Readiness Assess offering examines and reviews the recovery capabilities of your solution relative to your business requirements. This assessment helps align Commvault's technical capabilities with the recovery objectives.

Commvault Readiness Assess will deliver a document containing:

• Readiness Scorecard: an overview in the form of a score for each component
• Key Findings and Recommendations: details of what was discovered and the recommended improvements
• Prioritized Action Plan: summary of the recommendations, prioritized so that the most critical are highlighted
• Readiness Roadmap: recommended future activities to maintain the readiness state once the recommendations have been implemented

## SERVICE DURATION

The assessment, documentation, and presentation, the actual duration of pre-engagement and post-documentation activities are expected to span three to four weeks, depending on your availability to carry out workshop and review activities.

| Task | Estimated tasks and activities |
|---|---|
| Pre-engagement | Kickoff call with Commvault |
| Site Review | Site discovery and review of Commvault metrics reporting |
| Workshop | Discovery discussions and workshop interviews |
| Document Draft | Remote documentation of Recovery Readiness Assessment and peer review |
| Review and finalize | Customer review of Assessment documentation and feedback |
| Presentation | Executive presentation |
| Project completion | Your acknowledgment of services delivered |

In the event of a disaster or ransomware attack, you can not afford to lose valuable time trying to formulate a plan or inefficient processes. Commvault Assess services provide the resource and expertise to help you prepare a readiness plan so you are recovery ready.

Commvault provides the resources and expertise to accelerate your return to normal business operations. To learn more, visit **commvault.com/services >**

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